

When an overseas career evokes concern for folks back home...

When you are torn between duty and despair...

When minutes count and you are miles away...

THERE IS **HOPE** HEALTHCARE FOR OVERSEAS PARENTS & ELDERS



AN EXCLUSIVE WELLNESS PROGRAMME, LAUNCHED BY



MEDICA *Superspecialty Hospital*
caring for life

K O L K A T A

Dear Friend,

If you thought a career abroad implies walking the tight rope between call of duty and concern for elders back home, it is time to relax. You no longer have to live in constant fear dreading the call that tells you a beloved elder or parent is unwell, or has fractured a bone. Or suffer the subsequent sense of hopelessness and frustration at not being able to be there in person to provide the necessary care.

You can now depend on **HOPE Healthcare for Overseas Parents & Elders** initiated by MEDICA SUPERSPECIALTY HOSPITAL (MSH), KOLKATA the largest hospital of its kind in eastern India, conceived and built by doctors of proven repute and international education and exposure, offering specialty treatment and state of the art support services.

How is HOPE unique

HOPE is a meticulously planned wellness programme that would cater to the medical needs of your near and dear ones in Kolkata, in a focused and dedicated manner, right from any emergency that may crop up while you are away and the treatment, to the periodic health check ups they may need for their upkeep.

They can enjoy all these advantages without having to worry at all about the expenses involved.

With HOPE, you have the comfort of ensuring immediate care for them from across the seven seas.

What is the extent of treatment

HOPE brings under its coverage the entire host of specialty diagnosis and therapy available under the hospital's Centres of Excellence:

- **Medica Institute of Cardiac Sciences**
- **Medica Institute of Neurological Diseases (MIND)**
- **Medica Institute of Orthopaedic Sciences (including spine & joints)**
- **Medica Institute of Kidney Diseases (Nephrology, Urology, Transplant)**
- **Medica Institute of Gastroenterology & GI Surgery**

24-hour Emergency and Other Services



Cardiac Sciences
Endocrinology
Dermatology
Neuro Sciences
General Surgery
Imaging Services
Orthopaedic Sciences
Key Hole Surgery
General Medicine
Gastroenterology
Gastro Intestinal Surgery
Head & Neck Surgery
Bariatric Surgery

Maxillofacial Surgery
Cancer Medicine
Nephrology
Gynaecology & Obstetrics
Paediatrics
Rheumatology
Laboratory Medicine
Blood Bank
Urology
Transplant
Psychiatry
Transfusion Medicine
Respiratory Medicine

Plastic Surgery
Emergency Services
Trauma Surgery
Intensive Care
ENT
Dentistry
Rehabilitation Services
Nutrition and Dietetics
Telemedicine
Pharmacy
Gift cum Book Shop
Cafeteria

HOPE is part of our ongoing commitment and action with regard to social issues. The care for the elderly has been a cause very close to our hearts, and our concern now involves our overseas friends.

The main facilities for the HOPE beneficiary are as follows:

Personalized Health Host

Your parents or elders would be met by a Health Host / Relationship Manager, who would take care of the doctor's consultation

Assistance in Carrying Out Prescribed Tests

The underlying cause in HOPE is delivering complete care. Hence care would begin from carrying out every prescribed test at the hospital's own sophisticated centres.

Help in Medicine Purchase

Our assistance would also include purchase of medicines from our well-stocked in-house pharmacy. Long-term medicines would be sent home as per schedule every month.

Ambulance for Emergencies

Medica Superspecialty Hospital has an extremely efficient and expertly manned Emergency Department working round the clock, supported by new-age ambulances and the latest equipment necessary for fast response.

Transportation for Hospital Visits

We are ready to provide transport assistance for hospital visits even beyond emergency to ensure complete

comfort and ease of patients.

Domiciliary Support

Treatment can also be provided at home, as per doctor's advice, if patient is unable to come to hospital, or desires treatment at home.

Post Health Training

To make sure that our senior citizen visitors are able to maintain requisite health conditions, we encourage them to take part in our training programmes on good and healthy living.

Feedback within Four hours

Whatever the extent of treatment or therapy, HOPE keeps you connected with your near and dear ones. We as Team Medica are happy to be your extended family in Kolkata and lend every possible support to your elders.

You can have access to the detailed medical reports **within 4 hours of the visit**. A detailed feedback will be given to you on email for your information and record.

How we begin with HOPE

- On registration, a one time full health check up of the senior members would be done
- A tour of the hospital would be provided to build familiarity and comfort with the staff and surroundings
- A 24 hours Hope Help Desk with a dedicated number will be at your service
- Senior members will have ready access to our Relationship Counselor
- Proactive call-up for any routine check or follow-up is ensured
- A simple agreement involving basic inputs, to be signed
- ID Cards will be issued to facilitate easy search on system
- HOPE beneficiary would simply sign on the bill and leave, without having to worry about payment
- Bill will be sent to the Sponsor for payment and the amount may be wired to us within 15 days of receipt of mail

HOPE ADVANTAGES

- Immediate treatment without the worry about payments
- Access to world-class healthcare support system
- Hassle-free and friendly approach to treatment
- Ecosystem of transparency and cost efficiency
- Know that your loved ones are taken care of by an extended family



So avail the benefits of HOPE. Register today

Registration charges:

- ▶ \$200 (one-time deposit) for parents (either single or both)
- ▶ \$100 each for every additional member

Just fill in the enclosed Agreement & Application Forms and send it to:

Medica Superspecialty Hospital
127, Mukundapur, E M Bypass
Kolkata - 700 099, West Bengal, India.

MEDICA Makes a Difference in Patient Care

- Prevention & Wellness
- Environment Friendly
- Access and choice
- Convenience
- Privacy
- Quality
- Cost Effective
- Healthy & Vibrant Ambience
- High Tech



Patient Friendly

- Large patient rooms to provide separate zones for patient, care provider and staff
- Sized and equipped to handle all critical and intensive care
- Minimizes patient transfers which reduces errors and injuries

Healing Environment

- Landscape & architectural design integration
- Healing Garden & soothing environment to enable faster patient recovery
- A place for rejuvenation

Key Attributes that Make MEDICA Effective



For further information, please call:



127, Mukundapur, E M Bypass, Kolkata 700099
Phone: 033 66520000, Fax: 033 24264967
e-mail: contactus@medicahospitals.in
www.medicahospitals.in

Dated :

To,
The Medica Superspecialty Hospital
A Unit of Medica Hospitals Private Limited
127, Mukundpur
Kolkata - 700 099.
India.



HOPE
HEALTHCARE FOR OVERSEAS PARENTS & ELDER

REGISTRATION FORM

Dear Sirs,

I/We, have read the HOPE Scheme and agree to the terms and conditions mentioned therein. Full details of the HOPE beneficiary/beneficiaries are given here under. The amount of USD 200/ or equivalent INR (Rs.10,000/-) is remitted herewith towards the One-time Registration Fee under the HOPE Scheme .

| Amount paid | US \$ / Rs. (INR) | Cheque/Demand Draft Details |
|-------------|-------------------|-----------------------------|
| In Figures | | No. |
| In Words | | Dated |
| | | Name of the Bank & Branch |

HOPE Sponsor *Please provide full details in BLOCK LETTERS*

Name : Mr./ Mrs./Miss

Father's/Husband's Name

Address for communication

Phone No. Mobile No. Fax No.....

Email ID: Occupation

Nationality Passport No.

HOPE Beneficiary 1 *Please provide full details in BLOCK LETTERS*

Name : Mr./ Mrs./Miss

Father's/Husband's Name

Address for communication

Phone No. Mobile No. Fax No.....

Email ID: Occupation Nationality

Date of Birth Address where the bills are to be sent

.....
Specimen Signature

HOPE Beneficiary 2 *Please provide full details in BLOCK LETTERS*

Name : Mr./ Mrs./Miss

Father's/Husband's Name

Address for communication

Phone No. Mobile No. Fax No.....

Email ID: Occupation Nationality

Date of Birth Address where the bills are to be sent

.....
Specimen Signature

Further to the above I/ we confirm having agreed as follows:-

1. Full bill amount will be paid with in the due date as specified in the HOPE scheme.
2. All disputes shall be subject to courts of Kolkata jurisdiction only.
3. Payment options. (Please Tick) Wire Transfer USD Cheque Credit Card Cheque in INR from Bank account in India

Sponsor Signature Witness Signature & Name

Date: Date:

For Office use only :

Registration No.:

ID Card No.

Advance received (in INR).....



HOPE Sponsor Please provide full details in **BLOCK LETTERS**

Name : Mr/ Mr/Miss

Father's/Husband's Name

Address for communication

Phone No. Mobile No. Fax No.....

Email ID: Occupation

Nationality Passport No.

I hereby agree to the terms and conditions of the HOPE initiative conceived by Medica Superspecialty Hospital (MSH), a Unit of Medica Hospitals Private Limited, 127 Mukundapur, Kolkata 700 099, INDIA, and shall abide by those conditions which are mentioned therein. I understand that **Medica Superspecialty Hospital has personalized services to match world-class standards, a 24 hour Help Desk and reasonable rates.**

The main facilities for the HOPE beneficiary are as follows:

- The parent or elder would be met by a Health Host / Relationship Manager, who would take care of the doctor’s consultation
- Assistance in getting prescribed tests carried out
- Help in medicine purchase from in-house pharmacy
- Long-term medicines would be sent home as per schedule every month
- Ambulance service would be provided round-the-clock for emergencies
- Transportation would be organized for hospital visit if required
- Domiciliary support would be provided if required
- Regular classes would be held for training on good and healthy living
- Within 4 hours of visit, feedback on email would be given to sponsor for their record

Registration Process & Services:

- Registration for parents (either single or both) or elders would be \$200 (one-time Registration Fee) and for every additional member, it would be another \$100. (For e.g. for 3 members: \$300, for 4 members: \$400 and so on)
- On registration, a one time full health check up would be done
- Tour of hospital would be provided to build familiarity and comfort with the staff and surroundings
- 24 hours Hope Help Desk/Dedicated Number
- Access to Relationship Counselor
- Proactive call-up for any routine check or follow-up
- Simple agreement to be signed
- ID Card would be issued to facilitate easy search on system
- HOPE beneficiary would simply sign on the bill and leave, without having to worry about payment
- Bill will be sent to the Sponsor for payment and the amount can be paid to Medica Hospitals Private Limited through any of the following options, within 15 days of receiving intimation:
(Please Tick) Wire Transfer USD Cheque Credit Card Cheque in INR from Bank account in India

I (Name in Full) **undertake responsibility to pay for the treatment of:**

- i)
- ii)
- iii)
- iv)

Signature of Sponsor

Witness Signature & Name

Date

Date

For **MEDICA Superspecialty Hospital**
A Unit of Medica Hospitals Private Limited

Authorised Signatory